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**From:** FRANCES Ingram  
**Sent:** 05 August 2010 15:03  
**To:** admin@valefurnishers.co.uk  
**Subject:** Attn. Mr Mark Chandler

A delivery came from your shop this morning. I wanted to thank everyone at Vale Furnishers for the excellent service I have received. Last year, I started a complete refurbishment of my house in Chiswick and was so pleased to be recommended your shop - all I needed to furnish my house under one roof. Everything worked so well from the moment I ordered my new furniture. I was kept up-to-date with delivery times etc and your delivery staff were so polite and helpful. I have recommended Vale Furnishers to Friends and Neighbours.

Kind regards,  
Frances Ingram